

Quality Policy

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SWIETELSKY

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We work for people.
We shape the future.
We are part of the solution.
Building ever better.

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Our values are the foundation of our quality

Quality is the basis of our success and competitiveness. Our Quality Policy anchors this ambition as a key element of our corporate strategy. By doing so, we commit ourselves to the ongoing compliance with and continual development of the principles defined in this policy and of our ISO 9001 quality management system. Our approach is summarised in four guiding principles that shape our daily actions:

I Quality in collaboration: a partnership you can build on

We see ourselves as a competent partner, convincing through professional advice, many years of experience and comprehensive know-how before, during and after project execution. Our actions focus on added value and customer satisfaction. Outstanding performance builds trust and secures long-term partnerships. For us, quality also means deploying highly trained staff and specifically promoting their continuous professional development.

II Quality at work: reliability without compromise

We focus on opportunities, not problems. We take responsibility by committing ourselves to fulfilling all applicable requirements—whether those of our customers, normative, legal or regulatory requirements. This principle applies to all our processes and includes occupational health and safety, environmental protection, as well as absolute adherence to deadlines. We regard our suppliers and subcontractors as capable partners with whom we jointly pursue the goal of optimum customer satisfaction.

III Quality with a future: innovations for building tomorrow

We combine operational excellence with innovation and sustainability. We act in a resource-efficient manner and actively drive forward digital and sustainable solutions. In this way, we create long-term value for our customers and, at the same time, for society as a whole. Operating a fleet of plant and machinery equipped with state-of-the-art technology is as self-evident to us as continually improving resource efficiency and specifically promoting the circular economy.

IV Quality through continual development

Our aspiration is continual improvement. We act in line with the principle “quality before quantity” and strive for a consistently high standard of quality across all our projects and services. We promote a culture of preventive error avoidance and a learning-oriented approach in our collaboration. By doing so, we commit ourselves to the continual improvement of our quality management system and all our services.

This Quality Policy provides the binding framework for defining and reviewing our quality objectives. Top management regularly evaluates the effectiveness and ongoing suitability of the Quality Policy.

